

KANGAROO KIDS DATA POLICY TERMS AND CONDITIONS

Object

Welcome to the Kangaroo Kids International Preschool website www.kangarookids.in. We at Kangaroo Kids International Preschool value our customers/clients/visitors ('users') and ensure the confidentiality, integrity, and security of its customers/users and users' family's personal information, at all times. Hence, this privacy policy ("**Policy**") is to familiarize the user's mode, manner, kind, extent, purpose, and reason for how the information from this website will be collected, utilized, processed by Kangaroo Kids International Preschool to offer various products and services to the users.

BY ACCESSING OR USING THE WEBSITE, USER UNCONDITIONALLY ACCEPTS AND AGREES WITHOUT LIMITATION OR QUALIFICATION TO THE TERMS AND CONDITIONS OF THIS POLICY. IF YOU DO NOT AGREE WITH THE TERMS AND CONDITIONS OF THIS POLICY, PLEASE DO NOT PROCEED OR CONTINUE FURTHER TO USE THIS WEBSITE.

Terms and conditions for WhatsApp consent

These terms and conditions ("WhatsApp Terms and Conditions" as amended from time to time) are applicable to the Customers (defined hereinafter) that avail the Services (defined hereinafter) provided thereon by Kangaroo Kids International Preschool on the WhatsApp platform. The WhatsApp Terms and Conditions shall be in addition to any other terms and conditions as stipulated by the Kangaroo Kids International Preschool from time to time on its website (www.kangarookids.in) whether pertaining to the Admission enrolment process, Franchise Enquiry or in relation to other products, services or facilities provided by Kangaroo Kids International Preschool. Any communication that may be offered to the customer through the WhatsApp platform ("WhatsApp") is at the discretion of Kangaroo Kids International Preschool are subject to certain terms and conditions. In case of conflict between any of these WhatsApp Terms and Conditions and the terms and conditions for other services provided on the WhatsApp channel, the specific terms and conditions of such services shall prevail.

Kangaroo Kids International Preschool shall also or its agent and/or sub-contractors may use your personal information to make calls or send SMSs to you for promotion of Admission Process or Franchise Enquiry etc of Kangaroo Kids International Preschool from time to time. You hereby agree to such promotional calls or SMSs or WhatsApp communication that shall be made to you unless you specifically convey to Kangaroo Kids International Preschool to not call or SMS you further for such promotional communications.

Type of information collected

- A. Personal information/ Data including Personal Sensitive Information/Data that are received or collected or provided or made available to us:
 - a. Name,, email address, Mobile number/s or other contact details, locations,
 - b. Administrative data, such as the services selected and associated.
- B. Organizational Data of the Sponsor Organization such as administrative data, such as the services selected and associated
- C. We may be prompted to fill out a form with a valid name, a valid email, and a valid Mobile number. Further OTP process needs to be undertaken by the user for verification, if and when required (collectively, "**Login Credentials**"). Log and Cookies Data while using the

parent Application or website (if applicable) your communications data (e.g., Internet protocol address) or utilization data (e.g., information on the beginning, end and extent of each access, and information on the telecommunications services you accessed) and crash data for analytics of usage are technically generated and could conceivably relate to personal data.

- D. We may also ask for additional personal information from time to time to meet new regulatory requirements or to provide you with other benefits of our services. As always, the information that we seek will only be for the purpose stated.
- E. We use this information to contact you and undertake activities that you have specifically authorized us to do.

How we use this information:

We use the information collected only for specific and limited purposes such as:

1. To offer or cater to various available services by us.
2. For any other purposes expressly disclosed or with Consent
3. To respond to queries or requests
4. To process your service request or applications submitted by you
5. To anticipate and resolve problems with any goods or services supplied to you
6. To create products or services that may meet your needs.
7. To send you information about special promotions or offers. We might also tell you about new features or products. These might include informative ads, offers or products from our business partners (such as preschool partners, associated Schools etc.) or third parties (such as marketing partners and other service providers, etc.), with whom Kangaroo Kids or its group has a tie-up.
8. To make our website and the services offered by www.kangarookids.in better we may combine information we get from you with information about you we get from our business partners or third parties.
9. To send you notices, communications, offer alerts relevant to your use of the Services offered on this Website.

Cookies:

“Cookies” are small files or small pieces of information that are stored by your browser on your computer’s hard drive. Most web browsers automatically accept cookies, but you can usually change your browser to prevent that. Even without a cookie, you can still use most of the features on our Website.

Cookies allow web and mobile applications to respond to you as an individual. The web application can tailor its operations to your needs, likes, and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. We may place Cookies in the browser files of your computer/mobile phone. The cookie itself does not contain Personal Information although it will enable the Website to relate your use of the Website to information that you have specifically and knowingly provided to the Website. The Cookies enable us to remember your choices and some data field contents which you would be required to fill in. This may reduce your time to fill in information that is routine or repetitive in nature. Such information will also remain in our database.

You can choose to accept or decline cookies. Most web and mobile browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to Third Party Sites:

We may provide links of other websites of interest on the Website, without any accuracy, completeness, or usefulness of any content, warranty, merchantability, endorsement, suitability, any assurance of quality, authenticity, and appropriateness to view such websites and responsibility, liability, obligations on part of the Website. This Policy does not apply when you access such sites or links.

These third-party websites may use technology to send the advertisements that appear on the Website directly to the User. Kangaroo Kids International Preschool does not have access to or control over the cookies or other features that such third-party websites may use, and the information practices of these third-party websites are not covered by this Policy. Therefore, Kangaroo Kids International Preschool cannot be held responsible for the protection and privacy of any information which the User provides whilst visiting such websites of interest. Users shall contact them directly for more information about their privacy practices.

Any opinions, advice, statements, services, offers, or other information or content expressed or made available by third parties, including information providers, or any other Users are those of the respective author(s) or distributors and not of Kangaroo Kids International Preschool.

WhatsApp is owned by a third-party unaffiliated with Kangaroo Kids International Preschool. The Customer shall independently be guided by the privacy policies of WhatsApp and the third parties or group companies of WhatsApp and Kangaroo Kids International Preschool has no control over them. Kangaroo Kids International Preschool is not responsible for the privacy or security policies at these sites or other third-party sites that may be linked to within Kangaroo Kids International Preschool social media channels. The Customer should always review the privacy and security practices and policies of each third-party site you visit.

The Customer further understands and agrees that WhatsApp or any other service provider through which we are providing the WhatsApp facility can review and monitor, store the contents shared/communicated through the WhatsApp or other service provider(s) and may share the same with third parties.

Disclosure of information:

We may disclose the information that we collect in the following circumstances:

1. To protect the safety of any person; to address fraud, security or technical issues; or to protect Kangaroo Kids International Preschool's rights or property;
2. Aggregate or de-identified data to our group companies, authorized Vendors, business partners and affiliates who may use it for analytics, trends and analysis to improve and provide our products and services.
3. Disclosure to third parties/our authorized service provider/vendor as a part of normal business operations. However, we conduct due diligence to ensure their compliance with our Policy and deal with only those third parties which shall have effective data protection policy in place in terms of the legal framework. We require third parties to strictly adhere to contractual terms and guidelines on data protection to the extent such third parties have access to or are otherwise processing personal data on behalf of us.
4. We may disclose only non-personal Administrator Data, Support Data to other prospective clients for the purpose of providing customer references for our services.

5. No Personal Data or Sensitive Personal Data will be provided or shared with any third parties, prospective clients and affiliates for commercial usage of the data.
6. Access to information is restricted to prevent unauthorised access, modification or misuse and is only permitted among our employees and Vendors on a need-to-know basis.
7. We are legally entitled or required to do so (for example, if required to do so by legal process or for the purposes of prevention of fraud or other crime) or if we believe that such action is necessary to protect and/or defend our rights, property or personal safety and those of our users/customers or other individuals.

Option to consent, modify, and withdraw:

We will obtain consent from the user/ information Provider to collect, use, retain or disclose their personal data. Information Provider/User is given the choice to opt-in or opt-out of this procedure. If applicable, we inform the Information Provider of the consequences for failing to consent or provide their personal data and the process to alter their consent decisions. We verify that the use of personal data is consistent with the consent obtained. If personal data will be used for a purpose other than that originally disclosed, we acquire additional consent. Information Provider will be informed that they have a responsibility to provide accurate, complete, and relevant information in order to offer and provide the service in terms of the Contract.

We will not use your information for any of the purposes if you have indicated that you do not wish us to use your information in this way when submitting the information or at a later stage. If you wish to withdraw your consent, we shall not be responsible for offering you the services or attending to your request for which the concerned information was sought.

Steps we take to protect your privacy:

We value your personal information that will be made available to us and we will ensure an adequate level of protection to the same. In order to prevent unauthorized access, data accuracy and ensure the appropriate use of information, we put in place commercially reasonable physical, technical, and administrative controls including data encryption to protect your information. We have internal controls and policies with the objective of protecting your privacy from unauthorised access and improper use and will update these measures as new technology becomes available, as appropriate.

Applicability and Changes to the policies:

This policy will be effective from the date of the first receipt of the data from the user/information Provider. From time to time, we may make changes to this privacy policy. If we make any substantial changes to this privacy policy and the way in which we use your personal data, we will do our best to notify you of any significant changes.

Applicability of WhatsApp terms and conditions:

These WhatsApp Terms and Conditions form a contract between the Customer and Kangaroo Kids International Preschool. The Customer shall provide information to Kangaroo Kids International Preschool in the prescribed manner for availing of the Services. By entering contact details for the Services, the Customer acknowledges that he has read, understood, and accepted these WhatsApp Terms and Conditions and other specific terms and conditions as pertaining to the Admission or Franchise Enquiry Process and any other products/offers/facilities and services availed by the Customer whether or not through WhatsApp.

The Customer hereby accepts and agrees that all Services and communications (both One Way Communication and Two-Way Communication) taking place on WhatsApp, initiated either by Kangaroo Kids International Preschool or the Customer, will be governed by and subject to these WhatsApp Terms and Conditions. Further, the Customer hereby agrees that the Customer grants express authority to Kangaroo Kids International Preschool for carrying out the Services requested by the Customer on WhatsApp on its Registered Kangaroo Kids International Preschool Number.

Provided however that Kangaroo Kids International Preschool shall not be required to authenticate the Customer if any request for the Services comes on WhatsApp to Kangaroo Kids International Preschool Registered Number, and in case of a Customer, if the number reflected in the requestor's mobile is a Customer's Registered Number, Kangaroo Kids International Preschool shall be entitled to presume that it is the Customer itself which is interacting through WhatsApp and in case of any other Customer Kangaroo Kids International Preschool shall be entitled to presume that the number reflected in the WhatsApp profile is the Customer's number and it is the Customer itself and not any other person who is interacting with Kangaroo Kids International Preschool Registered Number. Kangaroo Kids International Preschool's own record or log of transactions maintained through computer systems or otherwise shall be accepted as conclusive and binding for all purposes.

Who should someone contact with questions about your privacy policy?

If you have any questions about this Privacy Policy or our practices or wish to report any misuse of your personal information, please feel free to contact us at Kind Attn.: - franchisee@kangarookids.co.in